

## Deputy Manager Bed & Breakfast/Hostel London General Manager

Our client is a 100 bed hostel in London striving to offer its guests a homely atmosphere and a unique experience in hospitality.

Ideally, the candidate should:

- Have a real hands-on experience in managing a small or medium sized hostel or bed & breakfast
- Knowledge of Health and safety legislation and application
- Fluent in German and English with any other languages a distinct advantage
- A highly flexible person who would not hesitate to fill in/cover other staff roles if and when needed
- Be flexible enough, also to work on weekends, public and bank holidays etc.
- Be able to work in a team as well as on his/her own initiative, being innovative and intuitive Your responsibilities
- Deputise for the Manager in his absence
- Work with the team, engaging and motivating them to work to deliver quality services to guests
- Ensure all events, activities in the diary run smoothly
- To maintain security and safety of the premises and the guests at all times
- To address any troubleshooting promptly and effectively and to even attend to minor repairs and redecorations if and when required
- To carry out Front Office/ Reservations and other duties when required, especially at odd hours etc. Your background
- Ideally some experience in the hospitality or Travel Trade
- Passionate about delivering quality services and always willing to go the extra mile
- Excellent Customer services, organisational, time Management, communications skills Benefits include
- A competitive salary commensurate with experience
- Accommodation and breakfast while on duty
- Opportunity to further develop key skills Annual salary: £24,000

### **Application documents:**

- CV/ photo
- Letter of application
- 2 letters of recommendation
- Diploma

### **For information and application please contact :**

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